

10-Year Plan to End Homelessness in Jackson County

Progress Highlights on the Six Strategies: 2009-2018




Six Strategies

1. Increase stock of permanent, affordable and supportive housing for individuals and families who earn $\leq 30\%$ of Area Median Income (AMI).
2. Increase agency coordination and service integration at all levels.
3. Provide case management to help people maintain stable rental housing.
4. Provide financial assistance and life skill training to help people move into stable housing.
5. Develop and increase sustainable emergency and transitional shelter and permanent, supportive housing options for youth and other vulnerable populations.
6. Develop an ongoing community campaign that highlights emerging issues.

STRATEGY #1:

Increase Stock of Permanent, Affordable & Supportive Housing for Individuals and Families \leq 30 Average Median Income

2018 Average Median Income Levels for Jackson County, Oregon



AMI %	1 Person	2 Persons	3 Persons	4 Persons	5 Persons	6 Persons
30%	\$12,400	\$14,150	\$15,900	\$17,650	\$19,100	\$20,500
50%	\$20,650	\$23,600	\$26,550	\$29,450	\$31,850	\$34,200
60%	\$24,780	\$28,320	\$31,860	\$35,340	\$38,220	\$41,040
80%	\$33,000	\$37,700	\$42,400	\$47,100	\$50,900	\$54,650

Examples of ≤30% AMI Housing Developed in Past Decade

2012: 23 Units at Housing Retreat - a Rogue Retreat and Housing Authority Collaboration

2014: 36 Units at Sunnyslope for Seniors and Disabled, purchased by HAJC

92 Units, Rogue River Estates

Victory Place, 17 units for homeless and low-income Veterans, developed by ACCESS

ColumbiaCare developed Housing for Veterans

Home at Last Units, unit number varies by year

2016: Medford CDBG Grant & HAJC developed Newbridge Place

2016- Present: ColumbiaCare/JCMH develop Rental Assistance Programs for SPMI Population, Vets and Transition Aged Youth

2017- Present: Rogue Retreat's Hope Village, 14 units expanding to 30 units

Most Housing
Stock is at 50%-
60% AMI:

Examples of
housing
developed by the
Housing Authority
of Jackson County
or ACCESS in the
last decade

Snowberry Brook,
Ashland

Liberty Place,
Central Point

Freedom Square,
White City

Cherry Creek,
Medford (Some
TANIF residents are
below 30% AMI)

Hyde Park, Ashland

50 units, The
Concord, Medford -
received Medford
CDBG Funding

Other Efforts to Fulfill Strategy#1

- ▶ Additional VASH vouchers (Case-managed vouchers for Veterans who are experiencing homelessness)
- ▶ 2016-2017: City of Medford co-sponsored public awareness series with HUD, ACCESS, Homeless Task Force and Luken Solutions on Housing First Model and reducing barriers to drive affordable housing development
- ▶ Veterans Administration - continues to advocate for development of Enhanced Use Lease project to provide housing for Veterans on SORCC property in White City

STRATEGY #2:

Increase Agency Coordination & Service Integration at All Levels

- ▶ 2009-Present: Ashland Winter Shelter with the help of faith-based communities and the City of Ashland expanded winter shelter from one to six nights (This program is undergoing change due to closing of one building)
- ▶ 2014: Ashland Community Resource Center (ACRC), collaboration between ACCESS, City of Ashland, and Options for Homeless Residents of Ashland, opens
- ▶ Maslow Street Outreach Project provides services and referrals
- ▶ Integration of Community Health Workers/Peer Support throughout agencies
- ▶ Maslow Project, Community Works, Hearts with a Mission, and School Districts provide services to youth experiencing homelessness
- ▶ 2017-2018: Restructured Continuum of Care to promote Coordinated Entry and strengthen community collaboration and eliminate housing silos

Additional Strategy #2 Efforts

Jackson County established a "housing committee" within Jackson County Mental Health to manage and prioritize individuals in need of housing at all care levels

AllCare Health & Jackson Care Connect participates in a cross-sector regional coalition, SO Health-E, that promotes equity and social determinants of health.

ACCESS uses an interagency referral process

United Way convenes agency director meetings to increase coordination and service integration and provides staff to many community collaboratives, including Rogue Valley COAD and Project Community Connect

The Center for NonProfit Legal Services coordinates the legal tent and recruits attorneys and judges to hold court and resolve criminal and civil matters at Project Community Connect and Southern Oregon Stand Down events.

The Veterans Administration's Community Employment Coordinator works with community volunteers and has created over 100 positions with sustainable wages.

Additional Strategy #2 Efforts (continued)

Phoenix Counseling & Hearts with a Mission provide mental health services for sheltered youth

United Way sponsored 211 - this information and referral system benefits agencies and consumers

Community Works' HelpLine refers 24/7

STRATEGY #3

Provide Case Management to Help People Maintain Stable Rental Housing

- ▶ Maslow Project funds additional outreach to assist youth and families experiencing homelessness
- ▶ Jackson Care Connect partners with Rogue Retreat and ColumbiaCare to provide case management support to its members
- ▶ AllCare Health provides care coordination and case management for its members, also partners with Rogue Retreat and Options for Southern Oregon for case management for their clients.
- ▶ SOU offers case management services through office of Student Support and Intervention to help students maintain stable housing
- ▶ Providence has implemented case manager in their primary care clinics
- ▶ RVCOG provides case management for its Home at Last Supportive Housing
- ▶ Community Works provides case management for Homeless Youth
- ▶ Housing Authority of Jackson County provides Family Self-Sufficiency Program
- ▶ Jackson County Mental Health provides case management and supports to individuals with mental health challenges living in transitional living placements at Cottonwood A and B on Ross Lane

STRATEGY #4

Provide Financial Assistance & Life Skill Training to Help People Move into Stable Housing

- ▶ City of Medford provides CDBG funds to St. Vincent DePaul and OnTrack for their rental deposit assistance programs
- ▶ United Way's Hope Chest, an emergency, last-resort assistance fund, helps individuals and families with up to \$350/year
- ▶ DASIL provided "Second Chance Renters Rehabilitation Classes; ACCESS now provides "Ready 2 Rent" Class - 12 session course
- ▶ Community Works and Hearts with a Mission provide classes for youth
- ▶ Center for NonProfit Legal Services provides training on tenants rights and responsibilities and fair housing as part of a curriculum to improve client's rental record
- ▶ Jackson County Mental Health provides financial assistance and daily life skills training to individuals throughout the community living in transitional, supportive and independent living situations.

Additional Strategy #4 Efforts

Center for NonProfit Legal Services created **Protecting Veterans Project** to remove barriers to employment, such as restoring driver's licenses and expunging decades-old crimes.

Rogue Valley Council of Governments (RVCOG) assist individuals with no income to apply for **Social Security** or other benefits

Ashland Community Resource Center (ACRC) and St. Vincent DePaul provide emergency hotel vouchers.

In partnership with Serta Mattress, Veterans Administration donates new mattresses and **Welcome Home kits** to newly housed Veterans in the HUD-VASH program.

STRATEGY #5

Develop and Increase Sustainable Emergency and Transitional Shelter and Permanent Supportive Housing Options for Youth and Other Vulnerable Populations

- ▶ 2015 to Present: Community Works' Transition Living Program increased 24-month housing by 78%
- ▶ Jackson County provides Human Services Grant for 24-hour emergency shelter for women and children to escape domestic violence/sexual assault
- ▶ Jackson Care Connect provides funding to Rogue Retreat for housing services for JCC members
- ▶ AllCare Health provides funding to Rogue Retreat, ACCESS, Hearts with a Mission and Maslow Project to provide sustainability for those housing programs
- ▶ ACCESS provides funding through SHAP (State Homeless Assistance Program) to Rogue Retreat, Maslow Project & Hearts with a Mission to provide shelter services.
- ▶ Veterans Administration now contracts with ColumbiaCare for 10-bed transitional housing for male Veterans.

Additional Strategies to Fulfill Strategy #5

Veterans Administration developed multi-model of care with Rogue Valley Veterans and Community Outreach (RVVCO) and ColumbiaCare for short term (Bridge Housing) and longer term Service Intensive Housing

City of Medford provided grant to purchase multi-family home for Hearts with a Mission to convert to youth shelter

Moore Center has 10 transitional beds for Veterans

STRATEGY #6

Develop an Ongoing Community Campaign That Highlights Emergency Issues

- ▶ ACCESS' "S.O. Close to Homeless Series" - 24 episodes with KOBI
- ▶ 2011: "The Portraits of Disconnection" photo exhibit sponsored by the Homeless Task Force at the Medford Library
- ▶ 2014: Veterans Administration held Homeless Summit
- ▶ 2017: Veterans Administration held Mental Health Summit
- ▶ AllCare and JCC contracted with ACE (Adverse Childhood Experiences) Interface and have held community trainings
- ▶ Jackson Care Connect and AllCare Health are participating in Accountable Health Communities Study
- ▶ United Way shares messages continually through social media on the continuum of homelessness from local, regional and national perspective
- ▶ 2018: ACCESS and CoC Convened Regional Emergency Shelter Discussion with 30+ Organizations

Additional Progress on Strategy #6: Monthly and Annual Events

Monthly Homeless Task Force Meetings for Education on Homelessness Issues, Panel Discussions and Networking

Third Tuesday Veterans Outreach Project - ACCESS, RVVCO and other providers

CoC's Annual Pit Count and Housing Inventory Count provides data

Annual Project Community Connect Event

Annual Veteran's Administration Stand Down

Please remember:

These are just the highlights of the progress that has been made towards the 10 Year Plan.

Since 2009, many more contributions to end homelessness have been made.